

DECLARATION AND POWER OF ATTORNEY FOR PATENT APPLICATION

ATTORNEY DOCKET NO. P3310

As a below named inventor, I hereby declare that: My residence, post office address and citizenship are as stated below next to my name. I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: Multimedia Managing and Prioritized Queuing System Integrated with Intelligent Routing Capability

the specification of which (check one) ☐ is attached hereto.
☐ was filed on: _____
☒ Application Serial No. 09/096,729
☐ and was amended on _____
(If applicable)

I hereby state that I have reviewed and understood the contents of the above-identified specification, including the claims, as amended by any amendment referred to above. I acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations, s 1.56 (a). In the case that the present application is a continuation-in-part application, I further acknowledge the duty to disclose material information as defined in 37 CFR s 1.56(a) which became available between the filing date of the prior application and the filing date of the present application. I hereby claim foreign priority benefits under Title 35, United States Code s119 of any foreign applications for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

Prior Foreign Application(s)

(Number)	(Country)	(Day/Month/Year Filed)
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(Number)	(Country)	(Day/Month/Year Filed)
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I hereby claim the benefit under Title 35, United States Code, s120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, s112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, s156(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application.

(Application Serial No.): 08/795,680 (Filing Date): 02/06/97 (Status): pending
(Application Serial No.): 08/928,211 (Filing Date): 09/12/97 (Status): pending
(Application Serial No.): 09/024,825 (Filing Date): 02/17/98 (Status): pending
(Application Serial No.): 09/024,933 (Filing Date): 02/17/98 (Status): pending
(Application Serial No.): _____ (Filing Date): _____ (Status): _____

POWER OF ATTORNEY: As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith.
(List name and registration number)

Name: Donald R. Boys

Reg. No. 35,074

SEND CORRESPONDENCE TO:
Donald R. Boys
P.O. Box 187
Aromas, CA 95004

DIRECT TELEPHONE CALLS TO:
Donald R. Boys (408) 726-1457

COPY

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of sole or first inventor: Yuri Shtivelman

1st inventor's signature: _____ Dated: 6/25/98
Residence: 2811 Monte Cresta Dr., Belmont, CA. 94102 Citizenship: Israel
Post Office Address: Same

Full name of 2nd joint inventor, if any: Alec Miloslavsky

2nd inventor's signature: _____ Dated: 6/25/98
Residence: 20 Boroughwood Place, Hillsborough, CA. 94010 Citizenship: US
Post Office Address: Same

Full name of 3rd joint inventor, if any: Oleg Bondarenko

3rd inventor's signature: _____ Dated: 6/25/98
Residence: 2707 35th Ave., San Francisco, CA. 94116 Citizenship: None
Post Office Address: Same

Full name of 4th joint inventor, if any: Igor Neyman

4th inventor's signature: _____ Dated: 6/27/98
Residence: 4118 Park Blvd., Palo Alto, CA. 94306 Citizenship: None
Post Office Address: Same

Full name of 5th joint inventor, if any: Douglas Gisby

5th inventor's signature: _____ Dated: 6/30/98
Residence: 173 Thatcher Lane, Foster City, CA., 94404 Citizenship: United Kingdom
Post Office Address: Same

Full name of 6th joint inventor, if any: Paul Cronin

6th inventor's signature: _____ Dated: 6/30/98
Residence: 20361 Pierce Road, Saratoga, CA. 95070 Citizenship: United Kingdom
Post Office Address: Same

Full name of 7th joint inventor, if any:

7th inventor's signature: _____ Dated: _____
Residence: _____ Citizenship: _____
Post Office Address: _____

Full name of 8th joint inventor, if any:

8th inventor's signature: _____ Dated: _____
Residence: _____ Citizenship: _____
Post Office Address: _____

COMBINED DECLARATION AND POWER OF ATTORNEY
FOR UTILITY PATENT APPLICATION

As a below-named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name;

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

APPARATUS AND METHODS FOR COORDINATING TELEPHONE AND DATA COMMUNICATIONS

the specification of which

_____ is attached hereto.

X was filed on February 2, 1996, as Application Serial No. 08/594,628
and was amended on _____
(If Applicable)

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations, §1.56(a) which states in relevant part: "Each individual associated with the filing and prosecution of a patent application has a duty of candor and good faith in dealing with the Office, which includes a duty to disclose to the Office all information known to that individual to be material to patentability as defined in this section....The duty to disclose all information known to be material to patentability is deemed to be satisfied if all information known to be material to patentability of any claim issued in a patent was cited by the Office or submitted to the Office in the manner prescribed by §§ 1.97(b)-(d) and 1.98."

I hereby claim foreign priority benefits under Title 35, United States Code, §119 of any foreign application(s) for patent or inventor's certificate as indicated below and have also identified below any foreign application for patent or inventor's certificate on this invention having a filing date before that of the application on which priority is claimed:

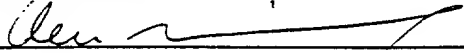
Prior Foreign Application(s)			Priority Claimed	
_____ (Number)	_____ (Country)	_____ (Day/Month/Year Filed)	Yes	No
_____ (Number)	_____ (Country)	_____ (Day/Month/Year Filed)	Yes	No

COPY

Full name of sole or
first inventor:

Alec Miloslavsky

Inventor's signature:



Date:

3/26/96

Citizenship:

United States of America

Residence:

10 Whitman Court, San Carlos, CA 94070

Post Office Address:

Same as above.

44-38861-1000

DECLARATION AND POWER OF ATTORNEY FOR PATENT APPLICATION

ATTORNEY DOCKET NO. P3232

As a below named inventor, I hereby declare that: My residence, post office address and citizenship are as stated below next to my name. I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: Internet Call Waiting

the specification of which (check one) ☐ is attached hereto.

☐ was filed on: _____

☒ Application Serial No. 08/928,264

☐ and was amended on _____

(If applicable)

I hereby state that I have reviewed and understood the contents of the above-identified specification, including the claims, as amended by any amendment referred to above. I acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations, s 1.56 (a). In the case that the present application is a continuation-in-part application, I further acknowledge the duty to disclose material information as defined in 37 CFR s 1.56(a) which became available between the filing date of the prior application and the filing date of the present application. I hereby claim foreign priority benefits under Title 35, United States Code s119 of any foreign applications for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

Prior Foreign Application(s)

(Number) (Country) (Day/Month/Year Filed)

(Number) (Country) (Day/Month/Year Filed)

I hereby claim the benefit under Title 35, United States Code, s120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, s112. I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, s156(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application.

(Application Serial No.): _____ (Filing Date): _____ (Status): _____

(Application Serial No.): _____ (Filing Date): _____ (Status): _____

(Application Serial No.): _____ (Filing Date): _____ (Status): _____

(Application Serial No.): _____ (Filing Date): _____ (Status): _____

(Application Serial No.): _____ (Filing Date): _____ (Status): _____

POWER OF ATTORNEY: As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith.
(List name and registration number)

Name: Donald R. Boys

Reg. No 35.074

SEND CORRESPONDENCE TO:

Donald R. Boys

P O. Box 187

Aromas, CA 95004

DIRECT TELEPHONE CALLS TO:

Donald R. Boys (408) 726-1457

COPY

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of sole or first inventor: YURI SHTIVELMAN

1st inventor's signature: [Signature] Dated: 9/17/97
Residence: 2811 Monte Cresta Dr., Belmont, CA. 94102 Citizenship: Israel
Post Office Address: Same

Full name of 2nd joint inventor, if any: OLEG TUROVSKY

2nd inventor's signature: O. TUROVSKI Dated: 9/17/97
Residence: 5235 Diamond Heights Blvd. # 203., San Francisco, CA. 94131 Citizenship: Ukraine
Post Office Address: Same

Full name of 3rd joint inventor, if any: _____

3rd inventor's signature: _____ Dated: _____
Residence: _____ Citizenship: _____
Post Office Address: _____

Full name of 4th joint inventor, if any: _____

4th inventor's signature: _____ Dated: _____
Residence: _____ Citizenship: _____
Post Office Address: _____

Full name of 5th joint inventor, if any: _____

5th inventor's signature: _____ Dated: _____
Residence: _____ Citizenship: _____
Post Office Address: _____

Full name of 6th joint inventor, if any: _____

6th inventor's signature: _____ Dated: _____
Residence: _____ Citizenship: _____
Post Office Address: _____

Full name of 7th joint inventor, if any: _____

7th inventor's signature: _____ Dated: _____
Residence: _____ Citizenship: _____
Post Office Address: _____

Full name of 8th joint inventor, if any: _____

8th inventor's signature: _____ Dated: _____
Residence: _____ Citizenship: _____
Post Office Address: _____

DECLARATION AND POWER OF ATTORNEY FOR PATENT APPLICATION

ATTORNEY DOCKET NO. P3286

As a below named inventor, I hereby declare that: My residence, post office address and citizenship are as stated below next to my name. I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: Automated Survey Control Routine in a Call Center Environment

the specification of which (check one) ☐ is attached hereto.

☐ was filed on: _____

☒ Application Serial No. 09/024,827

☐ and was amended on _____

(If applicable)

I hereby state that I have reviewed and understood the contents of the above-identified specification, including the claims, as amended by any amendment referred to above. I acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations, s 1.56 (a). In the case that the present application is a continuation-in-part application, I further acknowledge the duty to disclose material information as defined in 37 CFR s 1.56(a) which became available between the filing date of the prior application and the filing date of the present application. I hereby claim foreign priority benefits under Title 35, United States Code s 119 of any foreign applications for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

Prior Foreign Application(s)

(Number) (Country) (Day/Month/Year Filed)

(Number) (Country) (Day/Month/Year Filed)

I hereby claim the benefit under Title 35, United States Code, s 120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, s 112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, s 1.56(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application.

(Application Serial No.): _____ (Filing Date): _____ (Status): _____

(Application Serial No.): _____ (Filing Date): _____ (Status): _____

(Application Serial No.): _____ (Filing Date): _____ (Status): _____

(Application Serial No.): _____ (Filing Date): _____ (Status): _____

(Application Serial No.): _____ (Filing Date): _____ (Status): _____

POWER OF ATTORNEY: As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith.

(List name and registration number)

Name: Donald R. Boys

Reg. No 35.074

SEND CORRESPONDENCE TO
Donald R. Boys
P.O. Box 187
Aromas, CA 95004

DIRECT TELEPHONE CALLS TO
Donald R. Boys (408) 726-1457

COPY

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of sole or first inventor: Doug Gisby

1st inventor's signature: DG Dated: 2 April 98

Residence: 1155 Market Street, 11th Floor, San Francisco, CA, 94103 Citizenship: Great Britain

Post Office Address: Same 173 THATCHER LAN, FOSTER CITY, CA

Full name of 2nd joint inventor, if any: 94404 DMG

2nd inventor's signature: _____ Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____

Full name of 3rd joint inventor, if any: _____

3rd inventor's signature: _____ Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____

Full name of 4th joint inventor, if any: _____

4th inventor's signature: _____ Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____

Full name of 5th joint inventor, if any: _____

5th inventor's signature: _____ Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____

Full name of 6th joint inventor, if any: _____

6th inventor's signature: _____ Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____

Full name of 7th joint inventor, if any: _____

7th inventor's signature: _____ Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____

Full name of 8th joint inventor, if any: _____

8th inventor's signature: _____ Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____

DECLARATION AND POWER OF ATTORNEY FOR PATENT APPLICATION

ATTORNEY DOCKET NO. P4219

As a below named inventor, I hereby declare that: My residence, post office address and citizenship are as stated below next to my name. I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: **Method and Apparatus for Distributing Computer Integrated Telephony (CTI) Scripts using Extensible Mark-up Language (XML) for Mixed Platform Distribution and Third Party Manipulation**

the specification of which (check one) ☒ is attached hereto.
☐ was filed on:
☐ Application Serial No.
☐ and was amended on
(If applicable)

I hereby state that I have reviewed and understood the contents of the above-identified specification, including the claims, as amended by any amendment referred to above. I acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations, s 1.56 (a). In the case that the present application is a continuation-in-part application, I further acknowledge the duty to disclose material information as defined in 37 CFR s 1.56(a) which became available between the filing date of the prior application and the filing date of the present application. I hereby claim foreign priority benefits under Title 35, United States Code s119 of any foreign applications for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

Prior Foreign Application(s)	(Number)	(Country)	(Day/Month/Year Filed)
	(Number)	(Country)	(Day/Month/Year Filed)

I hereby claim the benefit under Title 35, United States Code, s120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, s112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, s156(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application.

(Application Serial No.): _____	(Filing Date): _____	(Status): _____
(Application Serial No.): _____	(Filing Date): _____	(Status): _____
(Application Serial No.): _____	(Filing Date): _____	(Status): _____
(Application Serial No.): _____	(Filing Date): _____	(Status): _____
(Application Serial No.): _____	(Filing Date): _____	(Status): _____

POWER OF ATTORNEY: As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith.
(List name and registration number)

Name: Donald R. Boys

Reg. No. 35,074

SEND CORRESPONDENCE TO:
Donald R. Boys
P.O. Box 187
Aromas, CA 95004

DIRECT TELEPHONE CALLS TO:
Donald R. Boys (831) 726-1457

10/1/01

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of sole or first inventor: Konstantin Kishinsky

1st inventor's signature: _____

Dated: 7/21/00

Residence: 10 Whitman Court, San Carlos, CA. 94070 Citizenship: Russian

Post Office Address: Same

Full name of 2nd joint inventor, if any: Nikolay Anisimov

2nd inventor's signature: _____

Dated: 7/21/00

Residence: 1450 Creekside Drive, Apt. # 64, Walnut Creek, CA. 94596 Citizenship: Russian

Post Office Address: Same

Full name of 3rd joint inventor, if any: Gregory Pogossians

3rd inventor's signature: _____

Dated: 7/21/00

Residence: 669 Maybell Ave., Palo Alto, CA 94306 Citizenship: US

Post Office Address: Same

Full name of 4th joint inventor, if any: Pavel Postupalski

4th inventor's signature: _____

Dated: 7/21/00

Residence: 1461 Creekside dr. Apt. 1004, Walnut Creek, CA, 94596 Citizenship: Russian

Post Office Address: Same

Full name of 5th joint inventor, if any: _____

5th inventor's signature: _____

Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____

Full name of 6th joint inventor, if any: _____

6th inventor's signature: _____

Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____

Full name of 7th joint inventor, if any: _____

7th inventor's signature: _____

Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____

Full name of 8th joint inventor, if any: _____

8th inventor's signature: _____

Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____

DECLARATION AND POWER OF ATTORNEY FOR PATENT APPLICATION

ATTORNEY DOCKET NO. P3253

As a below named inventor, I hereby declare that: My residence, post office address and citizenship are as stated below next to my name. I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: Apparatus and Methods Enhancing Call Routing To And Within Call-Centers

the specification of which (check one) ☐ is attached hereto.
☒ was filed on: 10/09/97
☒ Application Serial No. 08/948,530
☐ and was amended on _____
(If applicable)

I hereby state that I have reviewed and understood the contents of the above-identified specification, including the claims, as amended by any amendment referred to above. I acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations, s 1.56 (a). In the case that the present application is a continuation-in-part application, I further acknowledge the duty to disclose material information as defined in 37 CFR s 1.56(a) which became available between the filing date of the prior application and the filing date of the present application. I hereby claim foreign priority benefits under Title 35, United States Code s119 of any foreign applications for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

Prior Foreign Application(s)	(Number)	(Country)	(Day/Month/Year Filed)
	(Number)	(Country)	(Day/Month/Year Filed)

I hereby claim the benefit under Title 35, United States Code, s120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, s112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, s156(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application.

(Application Serial No.): 08/928,410 (Filing Date): 09/12/97 (Status): pending
(Application Serial No.): 08/866,357 (Filing Date): 05/30/97 (Status): pending
(Application Serial No.): 08/802,660 (Filing Date): 02/19/97 (Status): pending
(Application Serial No.): 08/797,418 (Filing Date): 02/10/97 (Status): pending
(Application Serial No.): _____ (Filing Date): _____ (Status): _____

POWER OF ATTORNEY: As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith.
(List name and registration number)

Name: Donald R. Boys

Reg. No. 35.074

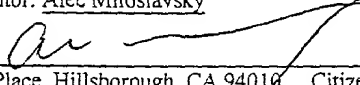
SEND CORRESPONDENCE TO:
Donald R. Boys
P.O. Box 187
Aromas, CA 95004

DIRECT TELEPHONE CALLS TO:
Donald R. Boys (408) 726-1457

COPY

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of sole or first inventor: Alec Miloslavsky

1st inventor's signature: 

Dated: 3/15/98

Residence: 20 Boroughwood Place, Hillsborough, CA 94018

Citizenship: US

Post Office Address: Same

Full name of 2nd joint inventor, if any: _____

2nd inventor's signature: _____

Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____

Full name of 3rd joint inventor, if any: _____

3rd inventor's signature: _____

Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____

Full name of 4th joint inventor, if any: _____

4th inventor's signature: _____

Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____

Full name of 5th joint inventor, if any: _____

5th inventor's signature: _____

Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____

Full name of 6th joint inventor, if any: _____

6th inventor's signature: _____

Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____

Full name of 7th joint inventor, if any: _____

7th inventor's signature: _____

Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____

Full name of 8th joint inventor, if any: _____

8th inventor's signature: _____

Dated: _____

Residence: _____ Citizenship: _____

Post Office Address: _____